



Platform's Privacy Policy

www.runne.io



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At RUNNE LIMITED, we prioritize the privacy and security of our customers' personal information. This Privacy Policy outlines how we collect, use, disclose, and protect your information in compliance with the General Data Protection Regulation (GDPR) when you use our digital banking services.

1. Data Controller

RUNNE Limited acts as the data controller responsible for the processing of your personal data as described in this policy.

2. Information We Collect

We collect and process the following categories of personal data to provide and improve our services:

Identifying Information: Name, address, date of birth, etc.

Contact Information: Email address, phone number, etc.

Financial Information: Bank account details, transaction history, etc.

Authentication Data: Passwords, security questions, etc.

Usage Data: Browsing activity, device information, IP address, etc.

3. Lawful Basis for Processing

We process your personal data based on lawful grounds as defined by GDPR, such as the necessity to perform a contract, compliance with legal obligations, your consent, or legitimate interests pursued by the bank.



4. How We Use Your Information

We use your personal data for the following purposes:

- Providing and improving our banking services.
- Personalizing your experience and customer support.
- Analyzing trends, usage, and performance of our services.
- Complying with legal and regulatory requirements.

5. Sharing of Information

We do not sell or rent your personal data to third parties for their marketing purposes. However, we may share information in the following circumstances:

- With trusted service providers who assist us in delivering our services.
- When required by law or in response to legal requests.
- In the event of a merger, acquisition, or sale of assets.

6. International Data Transfers

Your personal data may be processed and stored in countries outside the European Economic Area (EEA) where data protection laws may differ. We ensure that adequate safeguards are in place to protect your data in accordance with GDPR requirements.

7. Your Rights

Under GDPR, you have certain rights regarding your personal data, including the right to access, rectify, erase, restrict processing, object to processing, data portability, and the right not to be subject to automated decision-making.



8. Data Security

We implement appropriate technical and organizational measures to ensure the security and confidentiality of your personal data, including encryption, access controls, and regular security assessments.

9. Cookies and Tracking Technologies

We use cookies and similar technologies to enhance your experience on our website or app. You can manage your cookie preferences through your browser settings.

10. Changes to This Policy

We may update this Privacy Policy to reflect changes in our practices or legal requirements. We will provide notice of any material changes and obtain your consent if required by law.

11. Contact Information

If you have any questions, concerns, or requests regarding this Privacy Policy or the handling of your personal information, please contact our Data Protection Officer at contact@runne.io